

Technology at the service of Healthcare

Nurse Call System for Hospitals and Medical Facilities

Wildix-BTicino innovative solution for Hospitals, Nursing Homes and medical facilities allows you to reduce costs, increase caregiver efficiency and patient satisfaction



BTicino and Wildix present the advanced nurse call solution that ensures patients welfare and optimizes the daily work of caregivers.



Advanced alarms and nurse calls system



Customizable voice and text messages



Alerts forwarding by SMS



Full availability, even on mobile phone

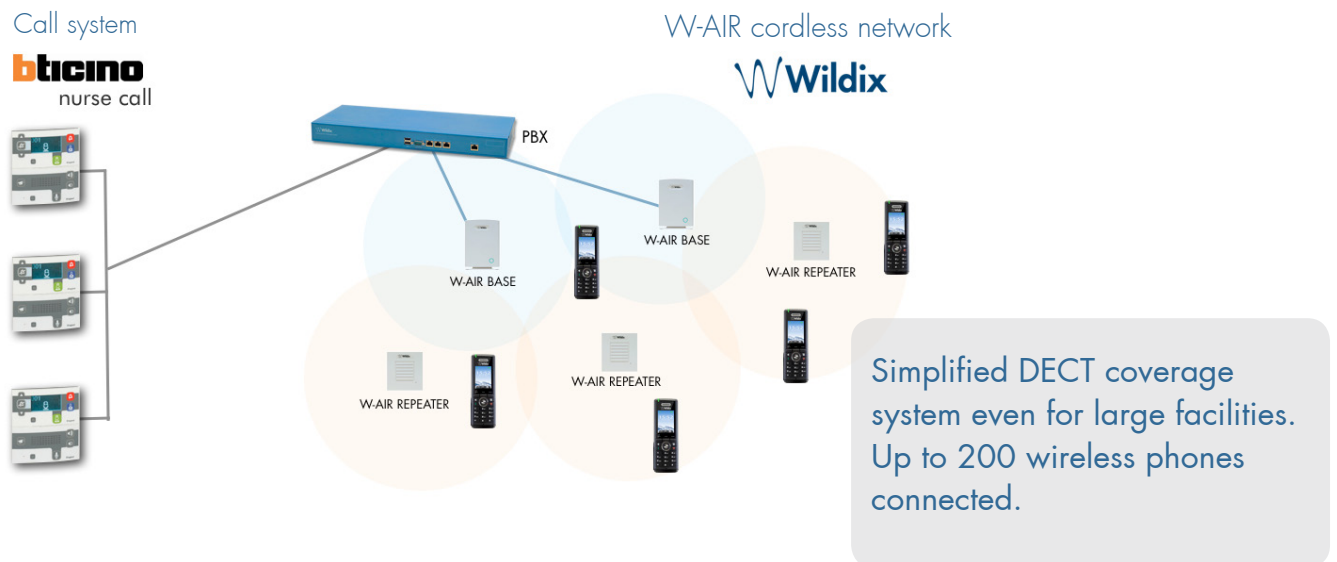


Compatibility with any existing phone system

Wildix - BTicino solution

BTicino delivers to the healthcare industry the nurse call system that enables simple and direct communication between patients and their caregivers.

Wildix provides doctors and nurses with the cordless W-AIR phone connected to the BTicino system.

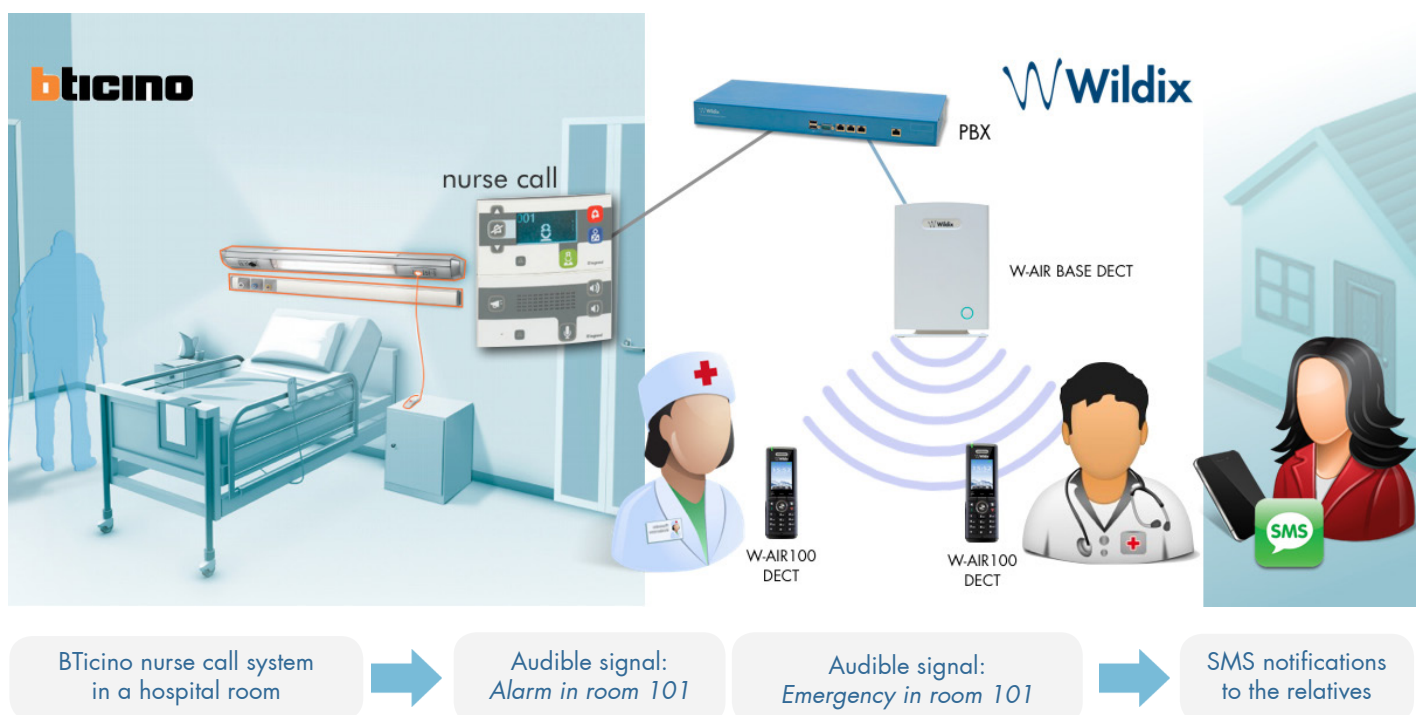


How does it work

Call system. An alarm sent from a BTicino device in a hospital room comes to wireless W-AIR phones carried around by the caregivers, informing them on the room and the type of alarm originated.

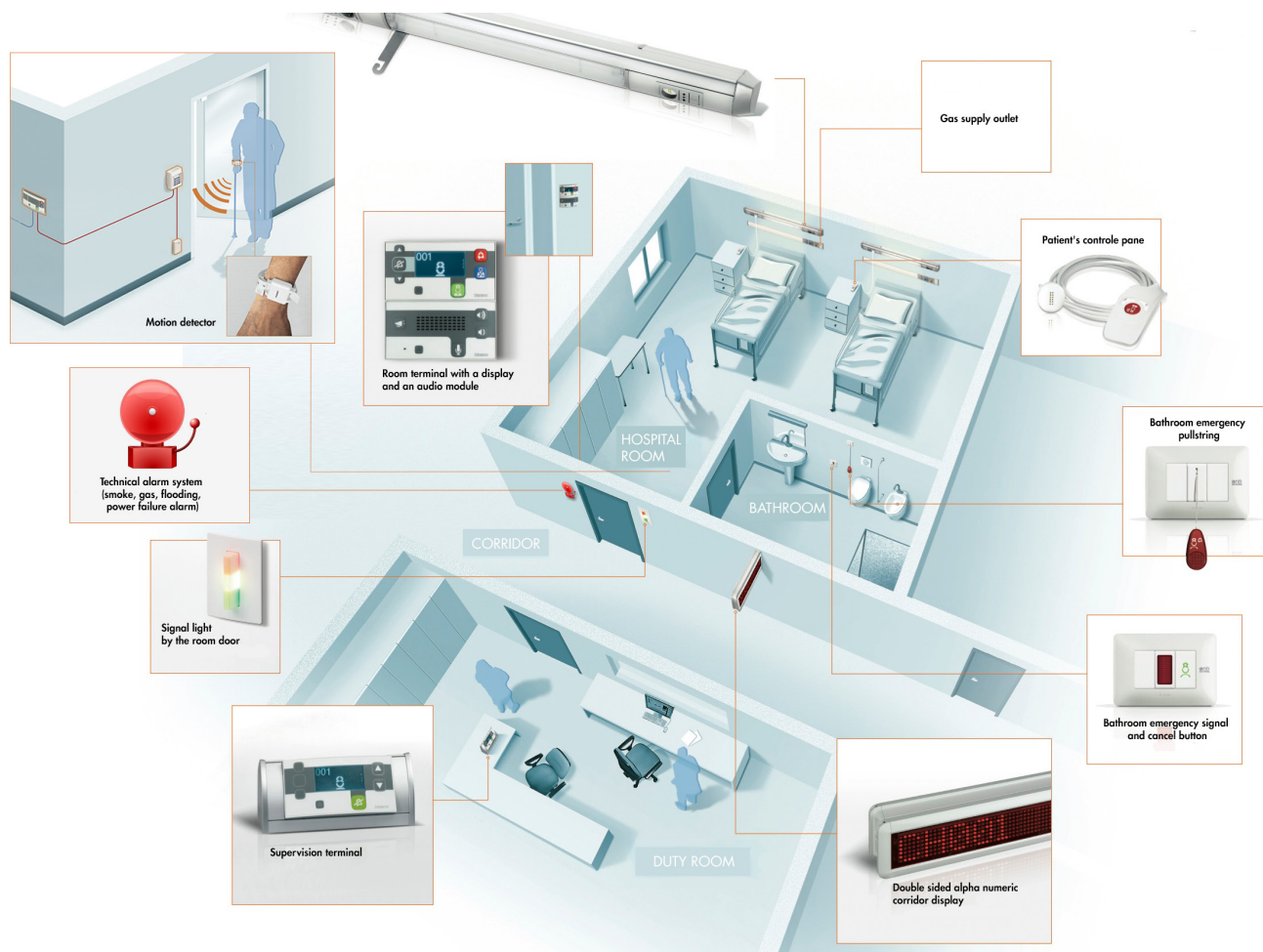
Redirection to mobile phones. You can enable automatic redirection of nurse calls to a predefined mobile number.

SMS notifications. Relatives can receive SMS notifications about the alarms sent by the patient and the actions taken by the hospital staff.



Easy installation and configuration

BTicino call system is based on BUS/SCS technology, for signals transport and management between different devices (patient's control pane, room and supervision terminals, corridor display, signal light by the room door, etc). An alarm sent from the patient's control pane appears immediately on the display of the nurse supervision terminal, and the light located outside the patient's room turns on.



W-AIR 100 DECT phone



W-AIR base station



W-AIR repeater

Wildix W-AIR system is a high technology product. The system uses the new wireless CAT-iq technology (Cordless Advanced Technology - Internet Quality) that combines telephony and Internet to allow a variety of advanced features.

W-AIR is a wireless phone helpful to the hospital staff, easy to use and to carry, thanks to the attached clip.

W-AIR system consists of wireless phones, Base Stations that guarantee the signal coverage, and Repeaters that extend the signal range.

Enhanced communication and services

Events traceability

The system records all the events and calls. Authorized users can view the information about the emergency calls and verify how they had been treated by the medical personnel.

Wildix

Menu

Settings

Logout

26/05/2010 17:34

06/05/2013 09:52

Available reports:

Load report

Save Report

Export Report

Events Analysis Filtered only 218 events.

Direction:

Period:

Talk time:

Trunks:

Any

Only Today events

Any

Any

Services:

Any

Reset

Apply

View results as:

Data grid

Line Chart

Area Chart

Pie Chart

Bar Chart

Column Chart

Select Grouping

Select Metric

| Date | From | From Group | To | To Group | Country | Call Class | Direction | Status | Talk Time | Ring Time | Trunk | Service |
|------------------|-------------|------------|-------------|----------|------------------------------|------------|-----------|----------|------------|------------|------------|---------|
| 06/05/2013 09:52 | Viktor A... | Sales | +39055... | Other | Italy, Firenze | National | Out. | Answer | 10 seconds | 4 seconds | wildix_in4 | Call |
| 06/05/2013 09:52 | Viktor A... | Sales | +39059... | Other | Italy, Roma | National | Out. | Answer | 3 seconds | 24 seconds | wildix_in4 | Call |
| 06/05/2013 09:50 | 039027... | Other | Silvestr... | Sales | Italy, Geographic area | Mobile | Out. | Unanswer | 0 seconds | 23 seconds | wildix_in4 | Call |
| 06/05/2013 09:50 | 039027... | Other | Silvestr... | Sales | Other | Internal | Out. | Answer | 4 seconds | 23 seconds | Other | Call |
| 06/05/2013 09:50 | Viktor A... | Sales | +39069... | Other | Italy, Roma | National | Out. | Answer | 11 seconds | 23 seconds | wildix_in4 | Call |
| 06/05/2013 09:50 | Matthieu... | Sales | +33450... | Other | France, Southeast France ... | National | Out. | Answer | 25 seconds | 7 seconds | Other | Call |
| 06/05/2013 09:49 | Ivan Vi... | HERMES... | Enzo C... | Support | Italy, Geographic area | Internal | Inc. | Answer | 93 seconds | 2 seconds | wildix_in4 | Call |
| 06/05/2013 09:49 | Silvestr... | Sales | +39039... | Other | Italy, Monza | National | Out. | Unanswer | 0 seconds | 6 seconds | wildix_in4 | Call |
| 06/05/2013 09:49 | Alexis S... | Sales | +33477... | Other | France, Southwest France ... | National | Out. | Answer | 92 seconds | 4 seconds | Other | Call |
| 06/05/2013 09:48 | Ivan Vi... | HERMES... | Olga M... | Sales | Italy, Geographic area | Internal | Inc. | Unanswer | 0 seconds | 10 seconds | Other | Call |
| 06/05/2013 09:48 | Ivan Vi... | HERMES... | Enzo C... | Support | Italy, Geographic area | Internal | Inc. | Answer | 80 seconds | 1 seconds | wildix_in4 | Call |
| 06/05/2013 09:48 | Silvestr... | Sales | +39039... | Other | Italy, Monza | National | Out. | Answer | 4 seconds | 9 seconds | wildix_in4 | Call |
| 06/05/2013 09:48 | 060320... | Other | Silvestr... | Sales | Italy, Geographic area | Mobile | Out. | Unanswer | 0 seconds | 10 seconds | wildix_in4 | Call |
| 06/05/2013 09:47 | Patrice ... | Sales | +33549... | Other | France, Southwest France | National | Out. | Answer | 24 seconds | 10 seconds | Other | Call |

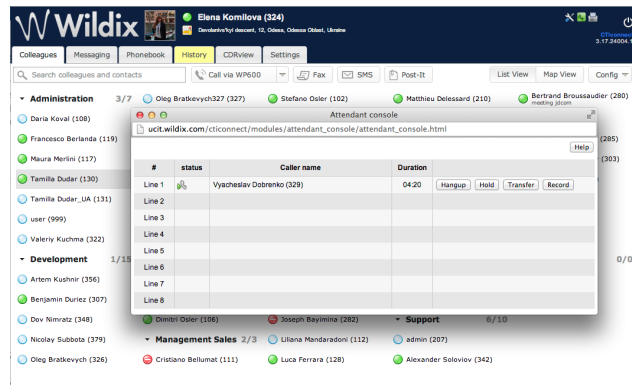
218

02:12:15

00:30:56

Customer service solution

Wildix CTIconnect is an efficient collaboration tool useful for the customer support service. Call operators can easily manage all the communications via the graphical interface accessible from any modern browser. The application is compatible with assistive hardware and software for blind and visually impaired users.



Mobility and Cordless

Wildix mobility service increases your reachability and responsiveness. W-AIR solution and automatic call redirection to mobile phones improve caregiver responsiveness and efficiency.



Videoconferencing

Audio and video conferencing allows users to participate in virtual meetings with their colleagues and collaborators, even in mobility, from any device connected to the Internet. Desktop sharing is a very useful tool for assistance and training purposes.